WARRANTY CARD

Master-Sport Automobiltechnik (MS) GmbH

.....

.....

(Product name and code)

Vendor stamp

....

Date of Sale Legible Vendor's signature

General Warranty Terms

1. Most products offered by Master-Sport Automobiltechnik (MS) have been covered by a warranty provided by the manufacturer according to specific conditions and duration. In the case of product purchase and installation in a professional workshop maintaining vehicles of the makes and models, to which Master Sport parts are offered, we provide a 3-year warranty for selected products, or a mileage warranty, whose terms have been specified in item 3.
2. The essential documents confirming your right to file warranty claims include:
· Proof of purchase (receipt or invoice)
· Master-Sport Warranty Card (with appropriate stamps and odometers at the moment of installation and upon malfunction)
· Master-Sport complaint report
3. Some selected Master-Sport Automobiltechnik (MS) products are covered by a 3-year warranty or a mileage warranty. Subject to it, Master-Sport Automobiltechnik (MS) shall remove all faults or malfunctions in the purchased products, and should a specific fault or malfunction be observed for the third time, or prove irreparable, to replace the goods with new ones that are free from faults and malfunctions. Repairs and replacements shall only be carried out in professional workshops maintaining vehicles of the makes and models, to which Master Sport parts are offered.

The condition for maintaining the right to 3-year warranty or a mileage warranty provided by MS is the annual, paid inspection of the vehicle (including the component subject to warranty) carried out in a workshop that has performed the installation. The inspections shall be confirmed by the workshop's stamp placed in the product's warranty card. The warranty card with appropriate stamps from vehicle inspections as well as proof of purchase are documents required to maintain the 3-year warranty or mileage warranty, allowing for filing claims.
The 3-year warranty does not cover products installed in commercial vehicles or in vehicles used for professional or commercial purposes, as well as vehicles that do not have factory-fitted security odometer.
<u>The 3-year warranty does not include damage resulting from:</u>
· Standard wear and tear
· Operation inconsistent with manual (including inappropriate power supply) or the product's purpose,
· Malfunctions, faults or breakdowns caused due to negligence, intentional damage, improper storage or exposition of the product in conditions not compliant with its properties (humidity, temperature, liquid, sand, other impurities),
· Mechanical damage not resulting from a material fault of the product,
· Due to wear and tear of the product resulting from its normal use,
· Removal of numbers allowing for product identification,
· Short circuit in electrical or electronic installation,
· Improper installation, or installation with the use of improper tools.

☐ **I agree to the processing of my personal data for the <u>warranty procedure</u>.**
According to Regulation of the European Parliament and of the Council (EU) 2016/679 dated 27 April 2016 in the matter of the protection of individuals with regard to the processing of personal data and on the free movement (GDPR). Consent is voluntary. I have the right to withdraw my consent at any time (data are processed until the withdrawal of consent). I have the right to access, rectify, delete or limit processing of the data, the right to object, the right to submit a complaint to the supervisory authority or transfer the data. The administrator processes data following the Privacy Policy. The administrator are:
- MASTER-SPORT Automobiltechnik (MS) GmbH, Leopoldstr. 244, 80807 München;
- Master-Sport-Automobiltechnik (MS) Sp. z o.o. Branch office in Poland, 11 Listopada 74, 38-300 Gorlice;
- Master-Sport-Automobiltechnik (MS) Production-Distribution Center Wiesław Rutka, 11 Listopada 68, 38-300 Gorlice;

MASTER-SPORT Automobiltechnik (MS) GmbH
Leopoldstr. 244, 80807 München

I hereby declare that the component
has been installed correctly
and is working properly

Workshop stamp

km

Mileage upon installation

....

Date of installation Signature of a workshop employee

1st inspection:
I hereby declare that the component
has been installed correctly
and is working properly

Workshop stamp

km

Mileage upon first inspection

....

Date of first inspection Signature of a workshop employee

2sd inspection:
I hereby declare that the component
has been installed correctly
and is working properly

Workshop stamp

km

Mileage upon second inspection

....

Date of second inspection Signature of a workshop employee

I observed a fault,
I declare that the component
has been installed correctly
and bears no traces of improper use

Workshop stamp

km

Mileage upon breakdown detection

....

Date of breakdown detection Signature of a workshop employee